

LET'S TALK SCAMS

Derbyshire County Council Trading Standards and Citizens Advice North East Derbyshire are working together to highlight the problems of scams and fraud, through Derbyshire Scam Watch.



Scams affect the lives of millions of people across the UK. People who are scammed often experience shame and social isolation as a result.

Scams come in many forms; uninvited contact is received by email, letter, and many of these sorts of scams but some of the most common are fake lotteries, deceptive prize draws or sweepstakes, clairvoyants, computer scams, and romance scams. The criminals attempt to trick people with flashy, official looking documents or websites, or convincing telephone sales patter, with the aim of persuading them to send a processing or administration fee, pay postal or insurance costs, buy an overvalued product or make a premium rate phone call. Doorstep Scams are crimes carried out by bogus callers, rogue traders and unscrupulous sales people who call, often uninvited, at people's home under the guise of legitimate business or trade.

Derbyshire Scam Watch is urging members of the public to be aware of the issues and to be alert if they feel friends or relatives are vulnerable to such frauds. Trading Standards nationally are promoting a campaign called 'Friends Against Scams'. This includes 30 minute online learning package will help people to learn more about the issues.

If you would like to talk to someone about scams then please contact scamwatch@nedcab.org.uk

You can report your suspicions about any scam to Citizens Advice Consumer Helpline on 03454 040506

Report fraud and internet crime to Action Fraud – www.actionfraud.police.uk

To learn more about scams and become a 'Friend Against Scams' – go to <https://www.friendsagainstscams.org.uk/>

